

Pepco Energy Wise Rewards Program Rules

Eligibility:

- Open to residential rate classes only
- Customer may be on SOS or have a Third Party Supplier
- Customer must have control of thermostat. If customer is a renter, they must certify they have received approval of the landlord.
- Customer must have central air conditioner/heat pump

Credits:

- Initial credit is provided when control device is installed. The company is installing the devices as expeditiously as possible, but can not guarantee the installation will occur within a set number of days.
- Monthly credits:
 - o Applied on June, July, August, September, and October bills (annual amount split into 5 monthly credits). Note: This is billing month, not necessarily calendar month.
 - o Credit will only be applied if account is marked as participating on the last day of the bill period.
 - Customer will receive full credit for the first month they are participating in the program (if first month is one of months designated above).
 - If customer elects to be removed from the program, they will not receive any credit for the last month participating in the program.
 - o Credit is applied based on participation level on last day of month.

Participation Level	Initial Credit* when installed	Monthly Credit* - applied billing months of June, July, August, September, October
50%	\$40	\$8 / month
75%	\$60	\$12 / month
100%	\$80	\$16 / month

*Credits subject to change in future years

Change Participation Level:

- Customer may change participation level twice in the first year, and once each subsequent year
- If customer changes participation level, the change will be made to the operational and billing systems effective immediately.
- If customer elects to be removed from program, the device will be disabled in the operational and billing systems effective immediately. Note: Device will not be physically removed.

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Cycling Events:

- Events will generally occur during the summer months of June through October
- Events will most likely last 4 – 6 hours
- If an event is called for PJM emergency or reliability reasons, it will last until the situation is averted, which may be more hours than other events
- There are not a maximum number of events to be called each year, but expectations are most years will 5 or less events.
- A customer may override two events a year; however, a customer may not override a PJM required event.